The Nebraska Foster Care Review Office Quarterly Report

Submitted pursuant to Neb. Rev. Stat. §43-1303 (4)



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Executive Summary

The Foster Care Review Office's (FCRO) role under the Foster Care Review Act is to independently track children in out-of-home care, review children's cases, collect and analyze data related to the children, identify conditions and outcomes for Nebraska's children in out-of-home care, and make recommendations on any needed corrective actions. The FCRO is an independent state agency, not affiliated with the Department of Health and Human Services, the Courts, the Office of Probation, or any other child welfare entity.

Data quoted within are from the Foster Care Review Office's independent tracking system unless otherwise noted (e.g., Census data). Neb. Rev. Statute §43-1303 requires DHHS whether by direct staff or contractors, courts, and child-placing agencies to report to the FCRO any child's foster care placement, as well as changes in the child's status (e.g., placement changes and worker changes). By comparing information from multiple sources the FCRO is able to identify discrepancies. When case files of children are reviewed, previously received information is verified and updated, and additional information is gathered. Prior to individual case review reports being issued, additional quality control steps are taken.

This quarterly report focuses on two main issues:

- 1. An analysis of children who are DHHS wards that re-entered out-of-home care after having previously been in foster care and returned to the parental home; and,
- 2. An analysis of data related to all DHHS wards in out-of-home care at a point in time (April 20, 2014), with some trend data.

Through an analysis of data regarding children that re-enter out-of-home care, the Foster Care Review Office has found the following concerns:

- 1. Although there has been a slight improvement, 36% of the children in out-of-home care on April 20, 2014, had been in foster care before. (page 6)
- 2. The majority of the children who re-enter out-of-home care do so following a reunification with the parent(s). (page 7)
- 3. The re-entry rate is a systemic issue occurring in each of the Service Areas. (page 9)
- 4. One-third of the children who re-entered out-of-home care were age 0-8 at the time of reentry. (page 7)
- 5. Neglect issues are the most common reason for both first and second removals. (page 17)
- 6. Children who re-entered care are more likely to have experienced multiple changes of caseworkers, which can further delay case progression. (page 10ff)
- 7. Children who re-enter care are more likely to experience multiple placement changes. (page 10ff)

Through an analysis of data regarding all children in out-of-home care on April 20, 2014, the Foster Care Review Office has found the following trends:

- 1. Fewer children have had four or more placements over their lifetime, but still 36% of the children have had this negative experience. (page 29)
- 2. There are significantly fewer DHHS wards who are teenagers. (page 24) One primary reason is that DHHS Office of Juvenile Services cases are transferring to the Office of Probation. At the time of this report the Office of Probation is not reporting to the FCRO its youth in out-of-home care.
- 3. The majority of the DHHS wards are from the Omaha and Lincoln areas. (page 24)
- 4. Minority children continue to be overrepresented in the out-of-home population. (page 26)
- 5. For a number of reasons there are differences in the rates of eligibility for federal IV-E funding between the Service Areas. (page 25)
- 6. There are 83 Nebraska children in some form of group care at a facility in another state, which could include a treatment placement. (page 31)
- 7. More DHHS wards are in the least restrictive forms of placement. This is impacted by the DHHS/OJS transfers to Probation. (page 30)
- 8. Shelter care has been dramatically reduced. (page 30)

Therefore, the FCRO makes the following recommendations to the child welfare system:

- 1. Educate all system stakeholders including the judicial system in the principles of SDM®. Ensure fidelity to the SDM® model, and determine the number of and reasons for supervisory overrides of SDM®.
- 2. Ensure the FCRO has authority to review children's cases when they are returned to parental care for so-called "trial home visits", so there is independent oversight of these children's cases at that point. By expanding the authority of the FCRO to review cases during the first 3-6 months that a child is reunified with their parent, the FCRO can verify whether all services are implemented to ensure a successful reunification. Currently the FCRO does not have this statutory authority. Many states do include this term period within the authority of their foster care review offices.
- 3. Ensure that all stakeholders, including the judicial system, are timely in meeting the needs of children and families.
- 4. Ensure that parents are held to the same standards whether for a first removal or a second. Ensure that children removed a second time are only being removed for a sufficient safety risk that would have resulted in a first removal, not just because the parent(s) failed to fully comply with orders from a first removal in a way that did not compromise safety.
- 5. Ensure proper initial and subsequent filings by county attorneys to meet needs of children and families.

¹ Structured Decision Making® is a proprietary product DHHS is using to assist in determining whether children should be removed from the home and when or if it is safe for children to return to the parental home. It is further described in Appendix B.

- 6. Ensure the FCRO is able to track youth in out-of-home care through the Office of Probation and report on that population's outcomes.
- 7. Ensure relevant data is collected to meet the needs of children and families by providing for a formalized data information sharing system for all state entities.
- 8. Ensure resources are made available to the FCRO in order to provide predictive analytics. Predictive analytics are tools that extract current and/or historical information from existing data sets in order to determine patterns and help predict future outcomes and trends. Predictive analytics forecast what might happen in the future with an acceptable level of reliability. Predictive analytics also allow for higher level analysis of what-if scenarios and risk assessment. Therefore, use of these sophisticated tools would allow for the adjusting of resources and decision-making in order to improve future outcomes for children.
- 9. Ensure that there are sufficient aftercare services available statewide in order to decrease the number of children who have a return to out-of-home care.

Future changes that could impact child welfare data and are not represented in the data in this Quarterly Report:

- Under LB 561 (2013), starting October 1, 2013, the Office of Probation Administration began providing services for youth with law violations as those children come to the attention of the Courts. Currently, due to statutory interpretation, the Office of Probation is not providing tracking or review information regarding out-of-home youth under its care. The FCRO and the Office of Probation are diligently working to resolve this issue. When resolved, the FCRO will be able to track and provide outcome data on the youth in this population that are in an out-of-home placement.
- Under LB 216 (2013), youth aging out of the foster care service will be able to voluntarily continue services through their 21st birthday through what is known as the Bridge to Independence program. The FCRO and DHHS are working on the details for this program and formal federal approval is pending. The FCRO will be providing case file reviews for each of the young adults involved in this program.
- Under LB464, DHHS will be implementing an alternative response model in pilot areas
 in the State. Alternative response model will involve those cases of abuse or neglect that
 are brought to DHHS attention where certain safety risk thresholds have not been
 reached, allowing these cases to be non-court involved. It is a great first step towards an
 early prevention/intervention system. There will be a need to develop an independent
 oversight system.

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Section I.

Children Returned to Out-of-Home Care After a Prior Reunification

The Foster Care Review Office's special focus for this quarterly report is children who return to out-of-home care after a reunification with the parent or caregiver/guardian. Why should Nebraskans care about how many children re-enter foster care? First, there are cascading consequences to children experiencing abuse and neglect. As experts with the Institute of Medicine and National Research Council stated in the recently published book *New Directions in Child Abuse and Neglect Research*:

"Children who have experienced abuse and neglect are therefore at increased risk for a number of problematic developmental, health, and mental health outcomes, including learning problems (e.g., problems with inattention and deficits in executive functions), problems relating to peers (e.g., peer rejection), internalizing symptoms (e.g., depression, anxiety), externalizing symptoms (e.g., oppositional defiant disorder, conduct disorder, aggression), and posttraumatic stress disorder (PTSD). As adults, these children continue to show increased risk for psychiatric disorders, substance abuse, serious medical illnesses, and lower economic productivity."²

Second, there are serious consequences when children are exposed to multiple stressors such as repeated episodes of abuse, neglect, and instability of temporary living arrangements over a long period of their childhood, the period during which the brain is developing and essential learning is taking place. Even children who by personality are more resilient may have trouble coping with such traumas, and may exhibit problems that continue into adulthood. As a society we understand that children exposed to school shootings, displacement due to hurricanes or other natural disasters, or surviving tragic car accidents can take years to recover from those traumas, even in the most well-equipped families. Children growing up in foster care can be equally affected by abuse, neglect, removals from the home, and instability.

In addition, parents who have not benefited from past interventions designed to reduce their likelihood of committing abuse or neglect may have additional children over time, placing those children at risk as well.

As a State, we need to more successfully identify, engage, and assist children and families that have experienced, or are at risk for, child abuse or neglect. The study described in the next few pages was undertaken to increase the State's understanding of why certain families appear not to benefit from some current intervention practices and repeat putting their children at risk and/or failures of the system to meet the needs of families.

² New Directions in Child Abuse and Neglect Research, Committee on Child Maltreatment Research, Institute of Medicine and National Research Council, c. 2014, pages 112-113.

A. Background Data on Children who Re-entered Out-of-Home Care

Where do children go when they exit out-of-home care? When we say that a child exited from out-of-home care that does NOT necessarily mean that State wardship has ended or that the case has been closed by the Courts. For the 3,944 children who left out-of-home care during calendar year 2013:

- 74% returned to the parental home (reunified).
- 12% were adopted.
- 5% reached the age of majority (legal adulthood, which is age 19).
- 5% had a finalized guardianship.
- 3% left the state's care through custody transfers (such as to a tribe).

Some children are returned to foster care after being returned home, with the time between exiting and re-entering out-of-home care ranging from a few days to a few years. Data shows that on **April 20, 2014**, there were **3,402 DHHS wards in out-of-home care** and **1,225 (36%)** had been in out-of-home care at least once before. As the next chart shows, even more concerning is that many children have been removed from the home multiple times.

Removals	Number of Children
2	740 children
3	307 children
4	99 children
5 or more	79 children
	1,225 Children

Clearly, for some children "permanency" has become a temporary condition. The foster care system should not become a revolving door of removal from the home, return to parents, reabuse or neglect, removal, etc., yet that is what some children experience. To reduce child abuse and neglect, Nebraska needs to address this cycle by finding the causes of multiple removals and implementing solutions that promote long-term stability. Research clearly shows that each removal from home is a traumatic event for a child.

B. Data Specific to Children with a Prior Return to Parent

A return to the parent does not always ensure children's stability. 1,208 (35%) of the 3,402 children in out-of-home care on April 20, 2014, had been in out-of-home care and reunified with one or both parents prior to their current removal from the home; while another 17 (<1%) of the 3,402 had re-entered care after adoption or guardianship. For this part of the report, only the 1,208 who had been reunified with a parent are being considered.

The following shows the age group at the time of their most recent entrance into foster care. That is **not** the same as their current age, as some children have been in out-of-home care for many months on this removal. The chart shows that most children (52%) who re-entered

out-of-home care after a removal were teenagers. However, **one-third** of those children were **age birth through eight** at the time of their re-entry into out-of-home care.

Age at Most Recent Removal from the Home						
Age 0-3 Age 4-5 Age 6-8 Age 9-10 Age 11-12 Teens						
131	118	145	72	112	630	1,208
(11%)	(10%)	(12%)	(6%)	(9%)	(52%)	
Su	btotal age 0-	8 –		age 9-12 –		
3	94 children ((33%)	184 ch	ildren (15%)		

^{*}The above percentages are based on the total 1,208 children.

The next chart shows the same 1,208 children with data by gender. For this group the ratio of boys to girls is 58% to 42%. When considering all DHHS wards in out-of-home care, the ratio of boys to girls is 52% to 48%. Reasons for these differences have yet to be researched but could be impacted by the teen-age population which involves more males than females.

	Gender				
Age group at current					
removal	Female	Male	Total		
re-removed age 0-3	58	73	131		
re-removed age 4-5	56	62	118		
re-removed age 6-8	58	87	145		
re-removed age 9-10	36	36	72		
re-removed age 11-12	55	57	112		
re-removed in teens	246	384	630		
Total	509	699	1,208		
	(42%)	(58%)			

The following chart shows which DHHS service area the child is from.³ The percentage by service area closely reflects the percentages for the group of all children in out-of-home care, thus there are **not** significant service area differences. Clearly, there is a systemic issue that affects all of the service areas.

	Service Area						
Age group at current removal	Central	Eastern	Northern	Southeast	Western	Unreported	Total
re-removed age 0-3	15	54	11	41	10	0	131
re-removed age 4-5	19	51	11	24	13	0	118
re-removed age 6-8	13	64	19	39	10	0	145
re-removed age 9-10	9	35	7	16	5	0	72
re-removed age 11-12	13	43	14	33	9	0	112
re-removed in teens	64	253	65	170	56	22	630
Total	133	500	127	323	103	22	1,208
	(11%)	(41%)	(11%)	(27%)	(9%)		(100%)
All children in out-of-	370	1490	420	825	297		3,204
home care 4/20/ 2014	(11%)	(43%)	(12%)	(24%)	(9%)		(100%)

³ See Appendix A for a chart showing the DHHS service areas as established in statute.

C. <u>In-Depth Analysis of Children Who were Age 0-8 Who are Returned to</u> Out-of-home Care After Reunification to their Parental Home

In the next part of this special study, the FCRO will present an in-depth analysis regarding the 394 children who were age 8 or younger when they re-entered out-of-home care, regardless of those children's current age. By concentrating on this specific population, there is the ability to analyze the most vulnerable population without focusing on the behaviors of the child.

Children in this special study were chosen based on the following criteria:

- The child had been in foster care before;
- Immediately prior to entering care this time, the child had been placed with one or both parents;
- The child was in out-of-home care as of April 20, 2014;
- The child was age birth through eight at the time of their most recent removal from the home:
- The child was adjudicated under abuse or neglect.

1. Characteristics of Children Age 0-8 at Time of Re-entry

a. Racial/ethnic makeup

The following chart indicates the racial and ethnic backgrounds of the 394 children. More than one background could be selected. A comparison to the percentage of all children in out-of-home care on April 20, 2014, is provided in the chart as well. Minority children continue to be overrepresented in the study group as they were in the group of all children in out-of-home care. ⁴

	American Indian	Asian	Black	Native Hawaiian	White	Declined to Specify	Hispanic
Children	32	1	103	1	266	1	47
% of 394	(8%)	(<1%)	(26%)	(<1%)	(68%)	(<1%)	(12%)
% of all children in out- of-home care	(8%)	(1%)	(23%)	(<1%)	(68%)	(<1%)	(14%)

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⁴ See page 26 for more information about the racial backgrounds of children in out-of-home care.

b. Service Area or Region of Origin

There are clearly differences in the percent of children aged 0-8 at time of re-entry in the study group based on the service area⁵ (region) of the state but the percentages for each service area for this group are nearly identical to the percentages for the entire population of children in out-of-home care for each service area. Again, this denotes a systemic issue, not an issue based upon a specific area of the State.

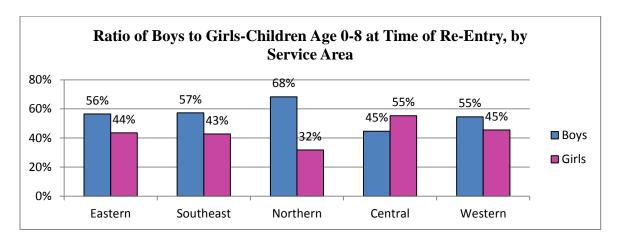
	Eastern	Southeast	Northern	Central	Western
Children	170	103	41	47	33
% of 394	43%	26%	10%	12%	8%
All children in out-of-home care	43%	24%	12%	11%	9%

c. Gender

For over a decade, boys have been over-represented in foster care in general, and they are also over-represented in the study group of children aged 0-8 at time of re-entry.

	Special Study	All children in out-of-home
Boys	222 (56%)	52%
Girls	<u>172 (44%)</u>	48%
	394 (100%)	

There are differences in the gender ratio based on the child's area of the state, as indicated in the following chart. Determining the reasons for these differences would require further study. For example, girls in the Central service area are 55% of that population, compared to 48% statewide, yet girls are 32% of the children from the Northern Service area.



⁵ See Appendix A for the counties in each of the DHHS service areas as defined by statute.

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2. Common Experiences – Placement and Caseworker Changes

In this section two common experiences for children in out-of-home care will be described with an emphasis on the 394 children aged 0-8 in this study. Those are: 1) placement changes, and 2) caseworker changes.

National researchers have found that the following key factors greatly increase the likelihood of children moving between placements multiple times:

- the length of the out-of-home care stay;
- the number of times placed in out-of-home care; and
- the number of caseworkers.

a. Placement changes

When considering the 394 children aged 0-8 in this study, the FCRO found that

- 178 (45%) had been in 1-3 placements over the child's lifetime,
- 216 (55%) had been in 4-40 placements over the lifetime of the child.⁶

Yes, there are children who were age 0-8 at re-entry who have experienced 40 placement changes over their lifetime. Why are placement changes important? Placement changes, especially for children this age, usually do not involve stepping down from higher levels of treatment to lower levels; rather, they are often due to system issues.

Imagine being a child who is involuntarily moved from caregiver to caregiver. Each move means learning new rules, learning new expectations, learning what it takes to live with persons who are often strangers, having bonds to other children and pets severed, learning to sleep in a strange bed in a house with strange noises, and possibly changing schools or daycares too. Then, imagine doing this 10-19 times (15 of these children did). Or, moving 20-29 times (5 of these children did). Imagine moving 40 times (1 child did).

Lifetime Placements	# of children
1-3 placements	178 children
4-9 placements	193 children
10-19 placements	15 children
20-29 placements	5 children
30-39 placements	2 children
40 placements	1 child

At the crucial time of brain development, the system has taught these children to expect instability; to expect that no one wants them "for the long haul"; and, often, to internalize that since they are ones being moved there must be something

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⁶ The lifetime count does not include respite placements, temporary short-term medical hospitalizations, or returns to the parent(s).

defective about them. Children who have had multiple moves are frequently angry and hopeless. It doesn't have to be this way.

For this in-depth analysis, children's placements were examined from several different perspectives rather than just the number of lifetime placements. The FCRO wanted to compare the number of placements for the first removal and also the second removal from the parental home by Service Area. Another key factor was determining if relative placements had an impact on the re-entry rate.

i. Number of Placements First Time in Out-of-Home Care

The first step was to determine how many placements children had experienced during their prior removal from the home. There are some differences in the percentages for each area, some of which can be explained by the relatively small numbers from some areas and differences in the length of time children were in care during the first removal. Positively, the vast majority of these children had less than 4 placements during their first removal.

	Placements While in Out-of-Home Care the First Time							
	Eastern	Eastern Southeast Northern Central Western						
1-3 placements	149	97	36	47	33			
_	(88%)	(94%)	(88%)	(100%)	(100%)			
4+ placements	21	6	5	0	0			
_	(12%)	(8%)	(12%)					
Total children	170	103	41	47	33			

ii. Relative/kinship vs Licensed Foster Care Placement

Next the FCRO looked at whether relative/kinship placements affected the number of placement changes. There are two competing hypothesis regarding these types of placements:

- First, that children in a relative placement would be at a higher rate to reenter care as the relative is more likely the child's placement again if needed and more likely to report any new abuse or neglect; or
- Second, that parents whose children had been placed with a relative benefit from the relative's support after reunification thus lowering the rate of re-entry.

The FCRO found that 41% of the children in this sample were placed with a relative prior to returning home. The FCRO compared the 394 children aged 0-8 who had re-entered out-of-home care to all children of a similar age who were in out-of-home care as of April 20, 2014. As shown in the following chart, it appears that while each hypothesis could be true for an individual case, **relative placement alone does not play a significant role in whether**

the children in the study as a group were returned to out-of-home care. Since it does not stabilize re-entry, it appears that relative/kinship caregivers need as much if not more support as do licensed placements.

Placement type	children in	all children age 0-8
before return home	study	in out-of-home care
Shelter care	19 (5%)	<1%
Non-licensed foster care, which includes:	163 (41%)	46%
155 in relative care and		
8 in child-specific foster care		
Licensed foster care, which includes	197 (50%)	52%
68 in a foster home		
1 in a potential adoptive home		
124 in agency based foster care		
4 in continuity care		
Group care, which includes:	3 (<1%)	<1%
2 in a group home,		
1 in a psychiatric facility		
Medical and related facilities, which includes:	8 (2%)	<1%
7 in an acute medical facility		
1 in an assisted living level of med facility		
Other, which includes:	4 (1%)	<1%
2 in independent living with their teen parent who is		
also in foster care		
1 on runaway status with parent		
1 in placement type unreported		

iii. Number of Placements Current Time of Removal

The third step was to analyze the number of placement changes thus far during the children's current removal.

Many of the children have experienced four or more placements during this removal, excluding prior removals. This is significant because national researchers have found that children are likely to be temporarily or permanently impacted by the trauma of such instability if they have experienced four or more placement changes in a lifetime, and many of the children have reached this negative milestone during the initial removal alone.

There are some differences in the percentages for each area, some of which can be explained by the relatively small numbers from some areas and by the differences in the length of time children were in care during their current removal. There is an increase in the percentage of children having four or more placements during their second removal, indicating that these children have more instability in placements. For example:

• In the Southeast Service Area, 8% had 4 or more placements during the initial time in care, while 19% had 4 or more placements in their most recent placement to out-of-home care;

• In the Northern Service Area 12% had 4 or more placements during the initial removal while 27% had 4 or more placements for most recent removal to out-of-home care.

	Placements While in Out-of-Home Care This Time (excluding prior removals)							
	Eastern	Eastern Southeast Northern Central Western						
1-3 placements	146	83	30	44	29			
	(86%)	(81%)	(73%)	(94%)	(88%)			
4+ placements	<u>24</u>	<u>20</u>	<u>11</u>	<u>3</u>	4			
	<u>(14%)</u>	<u>(19%)</u>	<u>(27%)</u>	<u>(6%)</u>	<u>(12%)</u>			
Total children	170	103	41	47	33			

b. Caseworker changes

Parents of children in out-of-home care need to share and address some of the most intimate details of their lives with a variety of strangers, including the caseworker assigned to the children's cases. Thus one can reasonably expect that parental engagement can be negatively impacted by caseworker changes.

The chart below shows the number of lifetime caseworker changes experienced by the children as reported to us by DHHS as of April 20, 2014. In the Eastern area⁷ the changes are for the lead agency workers (it is the only area with a lead agency at this time), while in the other areas the chart shows changes in the DHHS workers. In every area of the State, the majority of the children had experienced four or more worker changes.

It would be expected that there would be some differences when comparing the sample to all children in out-of-home care based on the number of times the sample group had been in out-of-home care and the length of time the children were in out-of-home care. That said, there are differences that appear to go beyond those two factors. For example:

- In the Eastern Service Area, 66% of the sample had 4 or more worker changes compared to 37% for the group of all children in out-of-home care.
- In Southeast Service Area, 81% of the sample had 4 or more workers, compared to 47% of the group of all children in out-of-home care.

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⁷ See Appendix A for the counties in each of the DHHS service areas as defined by statute.

	Lead Agency Workers	DHHS Case Workers by Service Area				
	Eastern	Southeast	Southeast Northern Central Western			
1-3 workers	58 (34%)	20 (19%)	8 (20%)	20 (44%)	14 (42%)	
4+ workers	112 (66%)	83 (81%)	33 (80%)	27 (57%)	19 (58%)	
Total children	170	103	41	47	33	
% of all children in out-of-home care with 4+ workers	(37%)	(47%)	(43%)	(42%)	(37%)	

Further, the 394 children aged 0-8 on their re-entry in this study averaged 7 caseworker changes over their lifetime. And, this figure does not include caseworker changes that may have occurred if the child was in the home under the custody of DHHS, only those while in out-of-home care. As a reminder, if these children had the optimum one caseworker for each of their two removals, the average would be two changes, not the seven changes this cohort averaged.

For parents and children that have experienced at least one failed reunification, there can be significant mistrust to overcome. It takes time for each new worker to establish trust with the children and families.

3. Time in Foster Care Prior to Reunification

The FCRO analyzed how long the 394 children aged 0-8 on re-entry in the study were in out-of-home care prior to reunification and found:

Time in out-of-home care during prior removal	Children	Percent	35% had been in
1-30 days	75	19%	foster care less than 3 months
31-60 days	38	10%	when returned
61-90 days	24	6%	home.
91-180 days	55	14%	
181-365 days	93	24%	
365-730 days	92	23%	
731 days or more	17	4%	

What appears to be significant is that many of the children were returned to the parental home very quickly after their prior removal. For example, 19% of the children with a subsequent re-removal had been in out-of-home care for less than a month when reunited with the parents, and 35% had been in foster care for less than three months.

This raises the question as to whether or not these children had to be removed at the very beginning of the case.

4. Time at Home Prior to Re-removal

The next question examined was how many days the 394 children who were age 0-8 at the time of re-entry were home before being removed again to determine how quickly the situation that led to second removal occurred. Some significant points to consider:

- 20% of the children had been home less than three months before a re-removal was necessary.
- **65%** of the children had been home **more than 6 months** before re-removal was necessary.

The next chart gives more details.

Days at home before re-removal	Children	Percent	
1-30 days	22	5%	35% of the
31-60 days	28	7%	children had been home less than 6
61-90 days	29	7%	months before a
91-180 days	58	15%	removal was again
181-365 days	75	19%	necessary
365-730 days	91	23%	
731 days or more ⁸	91	23%	

Some important systemic questions to discuss include:

- 1. For those children that re-enter out-of-home care within three months, was the time children spent in foster care at the first removal insufficient for the parents to make permanent and often difficult changes?
- 2. Did parents obtain timely in-home services needed to ensure a successful reunification?
- 3. Why and how was the decision made to return the children home? How does the system distinguish between parents who are then able to safely parent their children after a short intervention and those that will need more time and services? Was a validated assessment tool correctly used to make these decisions?
- 4. Were children removed for a true safety reason or for non-compliance with a court-ordered plan?
- 5. How long was a child's cases open (still DHHS and/or Court involved) after the child's return home? Was this oversight a positive or negative factor?

⁸ Coincidentally, both the 365-730 day group and the 731+ day group had the same number of children (91).

6. Why were some children removed after a year or more at home? Did the court case remain open during this entire time or did a new event occur in the life of the family?

5. <u>Does the Length of an Out-of-Home Stay Determine the Likelihood of a Subsequent Removal</u>

The FCRO considered the available data about children with short stays in out-of-home care on a first removal to look for patterns as to how quickly those that returned to care were re-removed from the home. For example: does a longer time period of out-of-home the first time ensure more stability once the child is returned home? The FCRO was unable to determine any clear pattern in an analysis of the available data.

In order to determine these and other important system issues, there is needed a computer tracking system that allows for predictive analytics and the following of specific entry cohorts over time to determine likely outcomes. Predictive analytics is an area of data mining that deals with extracting information from data and using it to predict trends and behavior patterns. The FCRO's current database technology does not have those capabilities. The FCRO is seeking the resources needed to acquire this next generation of data analysis tools so that even more fact-based guidance can be provided to the child welfare system.

D. An Intensive Records Check of a Subset of the Children Aged 0-8

Some questions regarding the children in the study cohort could only be answered for children who were reviewed by the FCRO since they have re-entered out-of-home care. Some of the information was only available in narratives in the FCRO's Findings and Recommendations documents issued to legal parties after reviews are held, requiring further research by staff and volunteers in order to obtain statistical information. Therefore, the FCRO examined 182 (46%) of the 394 children aged 0-8 on re-entry who met the above criteria.

1. Reasons for entering foster care initially and reasons for re-entry

Most young children enter out-of-home care due to the parent's failure to cease harmful behaviors or their parent's unwillingness or inability to utilize behaviors consistent with adequate parenting. Each of the 182 children in the intensive records check group were age birth to eight on their most recent removal, thus the child's delinquent behavior is not a significant factor as it might be if older children were included.

The chart below shows for these 182 children the reason for their first removal and for their second removal. More than one reason could be selected. Some concerning findings include:

• For **two-thirds** of the children, either **neglect or substandard housing issues** were the primary reasons for removal for both the first and second removal.

- For **one-third** of these children, **parental substance use** was the primary reason for removal for both the first and second removal.
- **Domestic violence decreased** as a reason for a second removal.
- Parental **failure to follow an established safety plan** was a reason for **9%** of the children's most recent removal.
- The FCRO also compared the reasons for the study group entering out-of-home care to the reasons for all children reviewed in 2012 entering care (2013 statistics are not yet available). Fewer children in the study group of 182 children aged 0-8 at time of re-entry entered care due to neglect than in the group of all children reviewed in 2012, but the other reasons were identified at a similar rate between both groups.

Reason for removal		dy Group	2012 % for All
from home	First Removal	Most Recent Removal	Children Reviewed
Neglect ⁹	72 (40%)	63 (35%)	58%
Parental substance use	63 (35%)	70 (38%)	32%
Housing substandard, unsafe,	45 (25%)	34 (19%)	27%
or unsanitary			
Domestic violence	35 (19%)	22 (12%)	17%
Physical abuse	21 (12%)	26 (14%)	17%
Parental mental health issue	16 (9%)	9 (5%)	9%
Parental failure to protect	14 (8%)	15 (8%)	(in neglect)
Parental incarceration	12 (7%)	6 (3%)	10%
Parental abuse to a sibling	7 (4%)	12 (7%)	<1%
Parental abandonment	3 (2%)	12 (7%)	6%
Sexual abuse	3 (2%)	6 (3%)	5%
Parental failure to follow	3 (2%)	16 (9%)	(in neglect)
safety plan			
Parent is a teen in foster care	2 (1%)	0	<1%
Parent's death	1 (>1%)	2 (1%)	1%
Parental physical health or	0	1 (>1%)	4%
disability			
Unclear/undocumented	5 (3%)	6 (3%)	<1%
Child's behaviors	1 (>1%)	1 (1%)	17%
Child's disabilities	1 (>1%)	0	1%

One of the systemic issues that must be considered is whether parents are held to a different standard once they have come to the attention of the system. In other words, are some children removed for the second time due to a compliance issue on the part of their parent that would **not** have been a sufficient safety risk to result in a first removal of the child? For example, consider a case where the mother was court-ordered to continue to

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⁹ "Neglect" is a technical term that often does not convey the seriousness of the situations it encompasses. Neglect can be described as an act of omission, such as not providing for basic needs such as medical care, food, clothing, and shelter; not providing emotional supports; not providing adequate supervision; not protecting children from known dangers; and not ensuring school attendance. Neglect is often seen in tandem with parental substance abuse or mental health issues. Co-occurring housing issues, physical abuse, or sexual abuse are also common.

attend AA but missed some meetings. Sometimes there was a clear safety issue, such as mother was found intoxicated, but in other cases there didn't appear to be re-use, just a failure to follow the letter of the safety plan. In those circumstances, it appears that removing the children may have been unnecessary. Perhaps all that was needed was assistance with child care or transportation.

In order to determine this issue, a detailed case specific analysis would need to be completed. One of the first steps would be to ensure the proper utilization and fidelity to the assessments contained within the Structured Decision-Making® model and that all stakeholders involved in the lives of a child are educated on these assessments.¹⁰

2. <u>Current permanency objective for the children</u>

The following pertains to the main permanency objective for the children at the time of their most recent review since re-entering care. Most (55%) still have an objective of reunification (reuniting with the parent), with adoption next at 37%.

This is not surprising since almost all (63 of the 67) of the children with a plan of adoption had been in out-of-home care for more than 15 of the last 22 months during their latest removal from the home, and all had been in care for 15 of the last 22 months when considering the prior time in care. In some cases the parents of these children have relinquished their rights. In others, a termination of parent rights has been or is being pursued.

Main Objective	<u>Children</u>
Reunification	100 (55%)
Adoption	67 (37%)
Unclear	9 (5%)
Guardianship	6 (3%)

There were 103 children that have a concurrent permanency objective. A concurrent permanency objective is not required.

Concurrent Objective	<u>Children</u>
Reunification with other parent	4 (4%)
Adoption	83 (81%)
Guardianship	16 (16%)

Given that the plan for most of these children who have already experienced one failed reunification is to again return to the parental home, it is essential that parental progress or lack thereof be sufficiently documented and services made available to ensure the plan's success. In addition, many children may have been in out-of-home care for 15 of the past 22 months, and thus alternative permanency may need to be pursued.

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¹⁰ See Appendix B for more information on the Structured Decision Making® tools.

3. Parental rights

The current parental rights status for these 182 children as of the date of the most recent FCRO review regarding each of the parents is shown in the chart that follows. Note that, **even after a second removal from the home, many fathers have not yet been identified**, and therefore those fathers and the paternal relatives have not been assessed regarding their potential as a safe placement for the child. Also, just because the father's rights are intact, it does not mean that the father is part of the juvenile court proceedings.

Rights Status	Mother	Father
Rights intact	113	103
Relinquished	32	23
Terminated	31	25
Parent deceased	2	3
Parent not identified	0	15
Parental rights status was	4	13
undocumented		

Some interesting facts:

- The 31 children whose mother's rights have been terminated have all been in care over a year during this most recent removal. Regarding these 31 children:
 - o 11 children re-entered care due to parental neglect.
 - o 8 children re-entered care due to parental substance abuse.
 - o 25 children were from families of 3 or more children.
 - 15 children had serious behavioral issues.
 - o 6 children had intellectual disabilities.
 - o 5 children had medical issues
 - o 5 children had diagnosed mental health issues.
- For those parents whose rights have been terminated, 11 are currently awaiting the results of the TPR appeal.
- The 32 children whose mother's rights have been relinquished have all been in care more than six months on this most recent removal, and 30 of the 32 have been in out-of-home care more than a year on this current removal.

4. Did ICWA apply

ICWA, the Indian Child Welfare Act, applied to 14 (8%) of the 182 children. This is the same percentage as is true in the general population of all children in out-of-home care, but significantly higher than the percent in the population of all children in the state of Nebraska as provided by the U. S. Census.¹¹

¹¹ See page 26 for more information about racial backgrounds of children in out-of-home care.

5. Current issues impacting the children

The 182 children in the intensive file review have all endured some level of trauma because all have been removed from the parental home at least twice (once on entering foster care and then again as a re-entry) due to some form of parental abuse or neglect. Many have experienced instability while in out-of-home care.

The child welfare system needs to examine how the behaviors and actions of the professionals involved in these children's cases impact those children—both positively and negatively.

The FCRO researched to determine whether currently any issues, disabilities, or special needs were identified by a professional. More than one condition could be identified.

Of particular note:

- More than one in four (28%) of the children with multiple removals are currently identified as having behavioral issues. For all but one of the children, behavioral issues were not identified as a reason for being placed out-of-home.
 - o 38 of the 51 children with behavioral issues had spent a cumulative lifetime total of 2 years or more in out-of-home care thus far. The other 13 children had a cumulative lifetime total of less than two years.
- The 19 children with mental health issues averaged a cumulative lifetime total 1,399 days (3.8 years) in out-of-home care thus far.
 - o 6 of these youth are placed with relatives, 44 are placed in a foster home, 1 is in a specialized facility.
- A substantial number of children have medical, physical, or developmental issues that render them particularly vulnerable to abuse or neglect.

Children's Condition	# of the
(multiple conditions could be chosen)	182 Children Impacted
Behavioral issues	51 (28%)
Medical or physical issues/disabilities	23 (13%)
Developmental or cognitive disabilities	20 (11%)
Mental health issues	19 (10%)
Learning issues/disabilities	14 (8%)
Sexualized behaviors	11 (6%)
Emotional issues	9 (5%)

6. How Decisions are Made to Reunify

The Department of Health and Human Services utilizes a tool called SDM®¹² (Structured Decision Making) to assist in decision-making on many levels, including decisions as to when children can be safely and appropriately reunified with their parents. Caseworkers/lead agency workers complete an SDM® scoring sheet, and based on the analysis of the scores to a number of questions it determines what it considers the likelihood of children being able to safely return home.

There are provisions for supervisory overrides because some human interactions are difficult to quantify. For example how many overrides are made and under what circumstances. It is also not known how many, if any, of the children in the study were sent home after an override of SDM® scoring indicating that children should not have been returned. These key data points are an important part of a continuous quality improvement process.

Another important piece to ensure the proper utilization of SDM® is the education for all stakeholders, specifically attorneys and judges within the judicial system. The FCRO will be partnering with the Nebraska State Bar Association, staff of Nebraska Judicial Branch Education and others to provide such training in the future. Through better understanding of the validated tool and the application of the tool, all stakeholders can effectively advocate for the best interest of the children and families involved in the child welfare system.

7. Recommendations

- Under an interpretation of Nebraska statutes, the FCRO lacks authority to review children's cases when they are returned to parental care for so-called "trial home visits", so there is no independent oversight of these children's cases at that point. By expanding the authority of the FCRO to review cases during the first 3-6 months that a child is reunified with their parent, the FCRO can report on whether all needed services are implemented to ensure a successful reunification. Many states do include this term period within the authority of their foster care review offices.
- The FCRO is also seeking the technological resources to acquire predictive analytic tools to further assist the child welfare system in determining how changes can positively or negatively impact children in out-of-home care.
- Ensure fidelity to SDM®¹³, including an examination of the number of and reasons for supervisory overrides.

¹² See Appendix B for a more complete description of SDM®.

¹³ Ibid.

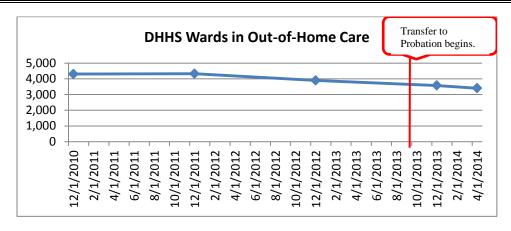
•	Ensure that all parties to the children's cases have an opportunity to receive basic training on SDM® ¹⁴ protocols and what that means to cases from the perspective of their roles in the child welfare system.
⁴ Ibid.	
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Section II.

Analysis of Children in Out-of-Home Care on April 20, 2014

This section contains some basic facts about Nebraska's children in out-of-home care as of April 20, 2014, as detailed in the box below. Important facts to note:

- The number of children in out-of-home care under DHHS care is declining.
- Per statutory changes, beginning October 1, 2013, children formerly under the DHHS/Office of Juvenile Services began transferring to the Office of Probation. Transfer is to be complete by June 30, 2014. Some of the decline in the numbers detailed below is due to these transfers.
- Currently, due to statutory interpretation, the Office of Probation is not providing tracking or review information regarding out-of-home youth under its care. The Office of Probation and FCRO are diligently working to resolve this issue. Therefore, the chart below is **ONLY for DHHS Wards.**



Key Outcomes

Although the number of children in out-of-home care has been decreasing, the average length of time children spent in out-of-home has not decreased from a year ago.

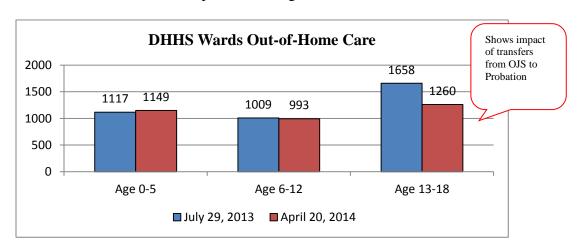
Category	July 29, 2013	April 20, 2014	Comments
# DHHS wards in out-of-home	3,784	3,402	Point-in-time.
care			
Average [mean] number of			The April 20 th median was 347 days.
days children had been in out-	500 days	519 days	The July 29th median was 335 days. 15
of-home care (excluding time		•	·
during prior removals)			
% of children with 4 or more			This is a significant improvement and a
lifetime placements	42%	36%	14% reduction. The impact due to
			transfer of OJS cases to Probation could
			be part of the reason for this change.

¹⁵ Median means the mid-point, with as many over and under that number.

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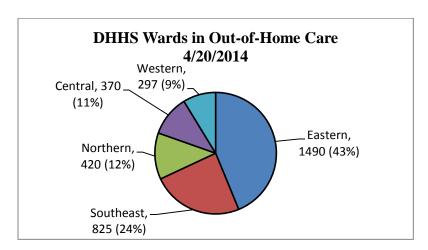
A. Out-of-Home Care by Age

The chart below shows DHHS wards by age group. ^{16, 17} There are still more children in the 13-18 year old age group than the other two age groups. However, due to the transfer of OJS cases from DHHS to Probation, there are significantly fewer DHHS wards age 13-18 in out-of-home care now than was true prior to the legislation.



B. Out-of-Home Care by Service Area

Children in out-of-home care come from every area of the state. The chart below shows the number and percentage of children from each DHHS Service Area. The percent from each area has remained nearly constant. Most of the wards continue to be from the metro Omaha (Eastern) and Lincoln (Southeast) areas.¹⁸



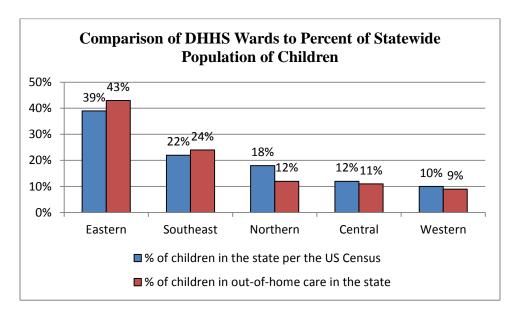
¹⁶ The chart includes only DHHS wards due to the issue with Probation not reporting on their youth.

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¹⁷ The statistics in this Report do not include the voluntary Bridge to Independence Program for youth age 19 or 20. Implementation of the Bridges Program will not occur until later in 2014 or early in 2015, depending on the timing of official federal approval.

¹⁸ See the map in Appendix A for the counties of the service areas.

The next chart compares the percentage of the statewide population of children in each service area to the percent of the total population of Nebraska children in out-of-home care in order to see if discrepancies exist. ¹⁹



In the Eastern and Southeast areas the percent in out-of-home care continues to be larger than their respective percentages of the statewide population of children. There are many possible explanations for this discrepancy. For example:

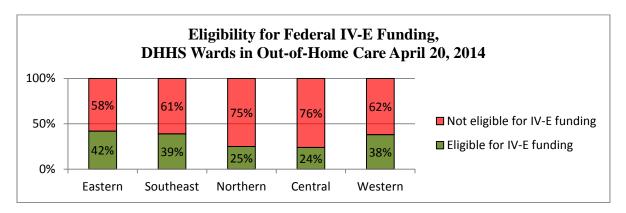
- One theory is that because these areas have more services available there may be a difference as to whether children are removed from the home and how long those who are removed stay in out-of-home care.
- Another theory is that there may be a difference in the rates of reporting of child abuse depending on whether the child is in the more urban areas or the more rural areas.
- Another theory is that there are differences in the judicial response in the separate juvenile courts as compared to county courts acting as juvenile courts.

C. Federal IV-E Funding by Service Area

Federal IV-E funds (part of the Social Security Act) can be used to recoup the cost of room and board and some other services for children in out-of-home care. There are strict criteria for eligibility, including the family must have met an income/depravation test (be in poverty based on 1996 AFDC guidelines), there must be certain language in court orders, certain court hearings must have been held in a timely manner, the child must be in an eligible type of out-of-home placement, etc.

¹⁹ Source for the statewide population of all children: U.S. Census Bureau, 2011 Population Estimates Program, as found in the Kids Count in Nebraska Report 2012, page 65.

There are some interesting differences by service area²⁰, as shown in the chart below:



Staff of the Foster Care Review Office, the Department of Health and Human Services, and the Court Improvement Project are working together to improve the identification of eligible children, to ensure more court orders are correctly written so as to qualify, and to ensure that DHHS records dates for certain court hearings promptly so that the eligibility indicator is properly set.

If the original court order does not contain the correct language, the child is ineligible for IV-E funding for the remaining of that removal from the home; therefore, it may be some time before a statistical change is apparent for all areas, especially the Northern and Central areas. There may also be differences in the numbers who meet the strict poverty levels required to be eligible. The FCRO will be taking this and other identified issues to the Collaborative as we work together for solutions.

D. Race

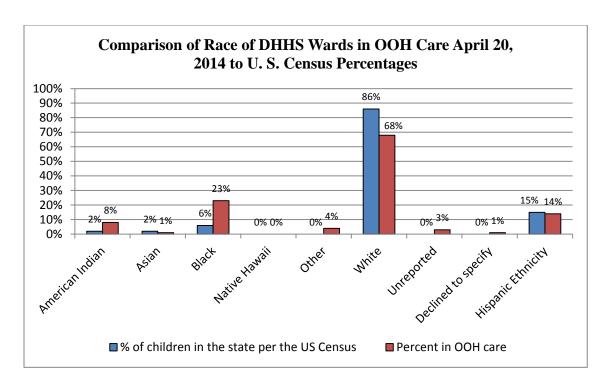
Over and under-representation of certain racial groups does not occur in a vacuum. There is an intersection of issues regarding race, poverty, education, access to services, family makeup and stressors, substance abuse, criminal activities, mental health challenges, and other issues related to the response to child abuse and neglect that makes isolation of any one factor difficult. The focus should be on if the state is providing child welfare services and interventions proportionate to the children's needs regardless of the individual child's race or ethnicity.

Minority children continue to be overrepresented in the out-of-home population as a whole, as shown below. ^{21,22}

 $^{^{20}}$ See the map in Appendix A for the counties of the service areas.

The source for the general population of children in Nebraska was www.census.gov/popest/data/national.asrh/2012/index.html.

²² The numbers of children in the chart labeled in out-of-home care do not add up to 100% because some children are multi-racial and thus included in each identified race.



Studies such as that conducted by Chapin Hall in 2007 indicate that overrepresentation of children of color in the foster care system is a national issue.²³

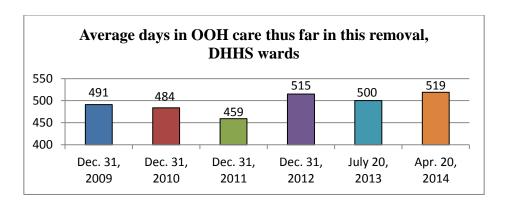
E. Length of Time in Out-of-Home Care

An analysis of the number of days children have been in out-of-home care since their last removal shows that many children have been in out-of-home care for a considerable period of time. The current average is 519 days or 1.4 years. In addition, that time calculation in the chart below does not include previous times in foster care (36% of the children had been removed at least once before).

There are two ways to interpret the data on this chart:

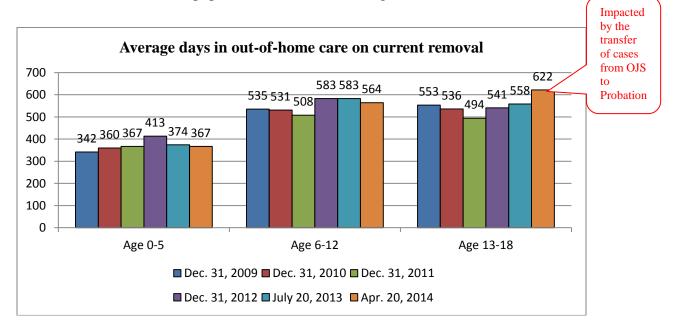
- 1) The number of days is increasing, so the indicator has worsened; or
- 2) There are fewer children in out-of-home care so only the children from cases with the most entrenched issues remain thus the average days in care could be expected to increase and comparisons to prior averages would be difficult because they would be to a different population of children.

²³ Racial Disparity in Foster Care Admissions, by Fred Wulczyn and Bridgett Lery, Chapin Hall, September 2007.



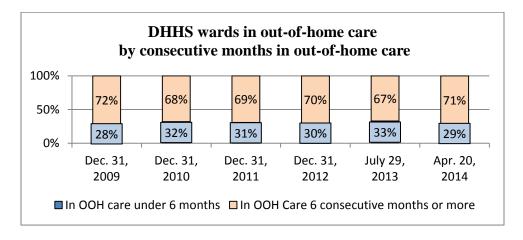
The next graph presents the difference in the average days in out-of-home care by age group. In the past few months:

- The average for the 0-5 age group **decreased slightly** (367 on April 20, 2014, compared to 374 days on July 20, 2013).
- The average for the 6-12 age group also **decreased slightly** (564 on April 20, 2014, compared to 583 on July 20, 2013).
- The average for the 13-18 age group **increased significantly** (622 days on April 20, 2014, compared to 558 on July 20, 2013).
 - Much of this can be attributed to the transfer from OJS to Probation. Many of the OJS wards (status offenders and delinquents) had shorter out-of-home stays when compared to the abuse/neglect population; thus, removing them from the population affected the average.



The next chart shows the percentages of the children that had been in care for six months or more on the date specified. While the number of children in care on any given day has

decreased, there has not been significant progress in reducing the percentage of children who remained in out-of-home care for more than six months.



F. Placement Changes

Children may be moved between placements (foster homes, group homes, special facilities) while in out-of-home care. Moves might be a positive thing in the case of a child who needed a high level of care when he/she first entered care and is now progressing toward less restrictive, more family like care. Often moves are due to issues within the system rather than children's needs. In some instances, the cumulative additional turmoil of changing who they live with can be temporarily or permanently harmful for children. Thus, the number of placements for the 3,402 children that were in out-of-home care as of April 20, 2014, is relevant. Most experts find that children will experience serious trauma from four or more placement moves yet, 36% of the children in out-of-home care on April 20, 2014, had reached this level of trauma.

However, there is some good news.

- The percentage with only one or two lifetime placements has increased.
- The percentage with four or more placements has decreased.

Lifetime Placements (foster homes, group homes, or specialty facilities)						
	In Out-of-Home July 29, 2	e Care on 2014				
	# of children	%	# of children	%		
1 placement	992	<mark>26%</mark>	987	<mark>29%</mark>		
2 placements	741	<mark>20%</mark>	756	<mark>22%</mark>		
3 placements	472	12%	424	12%		
4 placements	315	8%	249	7%		
5-9 placements	736	19%	585	17%		
10-19 placements	406	11%	297	9%		
20-29 placements	92	2%	85	2%		
30-39 placements	28	1%	16	>1%		
40+ placements	2	<u>2</u> 0% <u>3</u> >1%				
Total	3,784	100%	3,402	100%		

The FCRO recommends that key stakeholders, particularly DHHS, the Lead Agency for Omaha, and contractors that provide children's placements, better identify and address placement moves that are done for system reasons rather than to meet a particular need of the child. Collaborative efforts are needed to ensure that children find stability in who is providing their day-to-day care.

The FCRO will continue to monitor progress. In the future, actions such as the Foster Care Rate Committee of the Children's Commission agreement on foster care rates, the impact of using assessment tools such as Children and Adolescents Needs and Strengths and Nebraska Caregiver Responsibility tool to better match children to caregivers who can provide for their needs, and continued collaborative efforts may positively impact this indicator.

G. Placement Types

If children cannot safely live at home, then they need to live in the least restrictive, most home-like temporary placement possible in order for them to grow and thrive. The chart below compares where children in out-of-home care were living at three points in time. There has been little change since the last quarterly report.

On April 20, 2014, foster and relative homes, the least restrictive placement types, accounted for 82% of DHHS wards that are placed out-of-home. The following chart shows how the transfer of many status offenders and delinquents to Probation has changed the percentages in the most restrictive settings, in particular the cells marked in yellow.

Types of Placement for DHHS Wards in Out-of-Home Care						
Type	12/31/20	11	12/31/201	2	4/20/2014	
Least restrictive *	3,084	71%	2,840	72%	2,782	82%
Moderately	650	15%	434	11%	305	9%
restrictive **						
Most restrictive ***	468	11%	555	14%	255	7%
Runaway	99	2%	80	2%	51	1%
Other	<u>19</u>	<u><1%</u>	<u>53</u>	<u>1%</u>	9	<u>>1%</u>
Total	4,320	100%	3,962	100%	3,402	100%

Improvement is partially due to the transfer of some children to Probation.

H. Shelter Care

Some children are placed in an emergency shelter pending a more permanent foster placement. Best practice is for shelters to be used for a short period of time. The chart below shows trends in the number of children in shelter placement.

When looking at these trends it is important to consider a major policy change implemented by DHHS effective July 1, 2013. Since that time shelter placements are to add a triage and

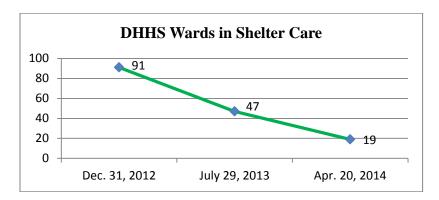
^{*} Least restrictive includes relative placements, foster family homes, agency-based foster homes, developmental disability homes, and supervised independent living.

^{**} Moderately restrictive includes group homes and boarding schools.

^{***} Most restrictive includes medical facilities, psychiatric residential treatment facilities, youth rehabilitation and treatment centers at Geneva and Kearney, youth detention centers, and emergency shelters.

assessment component to assist in determining the placement best suited to meet the individual child's needs. And, children can only remain in shelter placement for 20 days. Shelter care placements longer than 20 days require the DHHS Director's approval.

These changes have resulted in a reduction in the total number of children in shelter care as well as the length of time that children remain in shelters. The FCRO commends DHHS for these positive changes.



I. Placement Location

Children in out-of-home care are not always placed within the state of Nebraska. Sometimes this is related to availability of treatment services but other times it is to ensure placement with relatives. Excluding the 57 children who were placed with relatives out of state, as of April 20, 2014, there are **83 children** in some form of congregate (group) care out of state, which does include treatment placements. The following lists the states where these 83 children in group care have been sent.

Arizona	18 children	Minnesota	1 child
Colorado	10 children	Missouri	3 children
Iowa	24 children	Montana	1 child
Idaho	2 children	Ohio	1 child
Illinois	6 children	Oklahoma	1 child
Indiana	1 child	Pennsylvania	1 child
Kansas	10 children	Utah	4 children

Distance between the placement and the parents can be a barrier to continued contact, if such contact is deemed to be beneficial. It also makes it more difficult for case workers and guardians ad litem to continue their oversight of the children's health and safety.

J. Caseworker and Lead Agency Worker Changes

Some level of caseworker turnover is inevitable, but recent years have greatly increased the number of caseworker changes that children and families have experienced. Worker instability decreases the likelihood of complete documentation of parental progress or lack thereof, which is important information that forms the evidence used by courts, DHHS, and other stakeholders to determine case direction. National research clearly shows that under stable case management children's cases tend to progress through the system faster.

The following are some pertinent facts about the lifetime number of caseworker changes DHHS wards in out-of-home care have experienced as reported by DHHS to the Foster Care Review Office.²⁴

- Best practice is to have only one or two caseworkers.
 - o In the areas that do not have a lead agency, the FCRO found that:
 - 42% (809 of 1,913) have had two workers or less.
 - 58% (1,104 of 1,913) have had three or more workers.
 - o In the Eastern area that does have a lead agency, the FCRO found that:
 - 45% (674 of 1,489) have had two workers or less.
 - 55% (815 of 1,489) have had three or more workers.

One of the chief findings in the oft-quoted *Review of Turnover in Milwaukee County Private Agency Child Welfare Ongoing Case Management Staff* (2005) was that "increases in the number of worker changes correlated to lessening the chance of permanency achievement."²⁵

As stated in previous FCRO annual and quarterly reports, worker changes impact case progression. When agencies lack a sufficient number and qualified staff, there is an increase in caseloads causing higher stress levels for those workers who remain in the system. Furthermore, miscommunication and mistakes can occur when children's cases are transferred between workers.

It takes time for a new worker to establish trust with the children and families. Higher levels of worker changes result in a substantial portion of the workforce not being experienced and not having had the chance to develop skills and proficiencies over time.

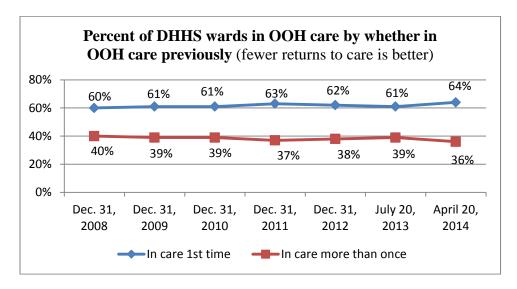
²⁴ There are multiple ways in which DHHS can assign the primary DHHS worker and the lead agency worker to an individual child's case on their N-FOCUS computer system. Each is flawed and affects the accuracy and completeness of the reports on worker changes that DHHS sends the FCRO. It is our understanding that as long as DHHS uses its current methodology these issues will continue. Therefore, the statistics below are issued with the caveat that the number of workers is "as reported by DHHS."

²⁵ Review of Turnover in Milwaukee County Private Agency Child Welfare Ongoing Case Management Staff, Connie Flow, Jess McDonald, and Michael Sumski, January 2005.

K. Re-entry Rates (see section I for a detailed analysis)

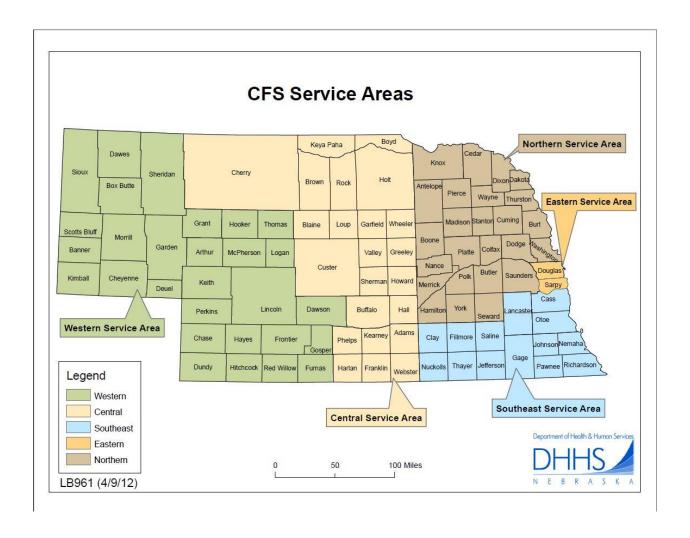
Many children had previously been in out-of-home care at some point during their lifetime. The FCRO measures this over the **child's lifetime** as opposed to within the past 6-12 months because every out-of-home entry may cause additional trauma for the child. There can be a number of reasons for re-entry, such as premature reunification, multiple mental health episodes, or the need for children to reintegrate prior abuse or neglect as they become adolescents. Data indicate that the number of removals is fairly consistent across service areas.

As the next chart indicates, the ratio of single removals to multiple removals has remained constant for many years, and recently had a slight improvement. The FCRO will continue to monitor to see if progress can be made on this issue.



Appendix A Definition of Service Areas

The following map showing the Service Areas is courtesy of the Department of Health and Human Services. Service Areas are defined by statute.



Appendix B Structured Decision Making (SDM®)

Structured Decision Making (SDM®)²⁶ is a proprietary set of tools now being utilized by the Department of Health and Human Services in order to determine the need for an out-of-home placement and the potential viability of returning children to the parental home.

SDM® is based on research that shows that for complex decisions, structured frameworks often result in more reliable and accurate decisions than clinical judgment alone, even for highly skilled professionals. Decisions in child protection and foster care are among the most complex in the social services field, requiring workers to consider short-term safety and long-term risk. These are critical decisions for both children and families.

Recognizing these complicating factors, DHHS chose to adopt the SDM® structured assessment tools to guide key decisions at critical points during its involvement with children and families.

Potential benefits of SDM® include:

- Crucial decisions can be made with consistency and accuracy.
- The tools utilize national research to reach findings of child vulnerabilities, safety threats, safety interventions, and decisions regarding placement safety and suitability.
- Findings have been validated through national research and the experience of the many other states that are using this product.
- Workers can use the information organized in the structured tools to explain to families how they will make decisions and to explain why they have made a decision to which the family disagrees.
- The tool prioritizes information gathering and fact-based decision-making.
- The tool improves decisions in "borderline" cases. While decisions at the extremes of the spectrum can be easily made, cases that fall closer to the middle can sometimes be difficult to decide. The assessments help clarify criteria and allow workers to make decisions more swiftly with greater confidence.
- It provides a common language for discussing decision making, and helps focus case narrative.
- The tool can help verify and support decision-making.
- If fidelity to the model is maintained, it provides for greater transparency in decision-making with community stakeholders.
- Families can be ensured that decisions are based on established protocols that are consistently used to assess all families. By sharing how decisions are to be derived, families may have less anxiety, resentment, and/or resistance.

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²⁶ This page is derived from a variety of materials provided by DHHS during stakeholder informational meetings.

Appendix C Foster Care Review Office

Mission Statement

The Foster Care Review Office's mission is to ensure the best interests and safety needs of children in out-of-home care are being met through maintaining a statewide independent tracking system; conducting external citizen reviews; disseminating data, analysis, and recommendations to the public, the child welfare system, and the Legislature; and monitoring youth placements.

<u>Vision</u>

The vision of the Foster Care Review Office is that every child and youth in foster care live in a safe, permanent home, experience an enduring relationship with one or more caring adults, and have every opportunity to grow up to become a responsible and productive adult.

Purpose for Tracking System

The Foster Care Review Office is mandated to maintain an independent tracking system of all children in out of-home placement in the State. The tracking system is used to provide information about the number of children entering and leaving care as well as other data regarding children's needs and trends in foster care, including data collected as part of the review process, and for internal processes.

Purpose of Reviews

The Foster Care Review Office was established as an independent agency to review the case plans of children in foster care. The purpose of the reviews is to assure that appropriate goals have been set for the child, that realistic time limits have been set for the accomplishment of these goals, that efforts are being made by all parties to achieve these goals, that appropriate services are being delivered to the child and/or his or her family, and that long-range planning has been done to ensure a timely and appropriate permanency for the child, whether through return to a home where the conditions have changed, adoption, guardianship, or another plan.

The Foster Care Review Office has other statistics available in addition to those found in this quarterly report. Please feel free to contact us at the address below if there is a specific topic on which you would like more information, or check our website for past annual reports and other topics of interest.

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